

CITY OF PLYMOUTH

Subject: Residential Care: Update on Modernisation of Older Peoples' Services 2005-2015

Committee: Health and Adult Social Care Scrutiny/Cabinet

Date: 28TH October 2009/10th November 2009

Cabinet Member: Councillor Dr Salter

CMT Member: Carole Burgoyne

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Ref: Your ref.

Part: 1

Executive Summary:

In accordance with the recommendations within the Cabinet Paper dated 14th July (Appendix 1), this report is to provide feedback to Cabinet in relation to the consultation initiative that has taken place about respite provision in the City, and the future of Whiteleigh Residential Respite Home.

The consultation process took place over a twelve week period. A variety of approaches were adopted to ensure that users and their carers were afforded opportunities to provide feedback.

This report provides a summary of the outcomes of the consultations.

Although 135 people who were users of Whiteleigh were invited, only a small number of people chose to attend the consultation events themselves. Of the questionnaires distributed 60% were returned and the majority of the remainder were contacted by telephone. A number of individual appointments were also offered.

All appeared to appreciate the time given to air their views and to receive confirmation of the Council's continued investment in carers' services. Whilst many expressed a desire for Whiteleigh to remain open, it was apparent from the feedback received that the concern about the future of Whiteleigh was intimately connected to a need for information around alternatives and a reassurance that there would be no overall reduction in respite provision.

The consultation provided an opportunity to ensure that service users and carers were more familiar with the choices available to them and the range of services on offer and to give further reassurance that we would continue to purchase and provide good quality respite services.

In respect of the long stay resident a social worker and an advocate were linked with the family and the resident to ascertain her views and reassess her care needs. The resident has viewed a new dual registered home in the independent sector and moved there recently for a trial period with a member of Whiteleigh staff accompanying her for support.

Corporate Plan 2009-2012:

This report links directly to the Council's Corporate objectives outlined in Corporate Improvement Priority 3 (Helping People to Live Independently) and Corporate Improvement Priority 14 (Providing Better Value for Money)

**Implications for Medium Term Financial Plan and Resource Implications:
Including finance, human, IT and land**

The proposals around Whitleigh will lead directly to budget savings whilst ensuring no decrease in the amount of respite available. We estimate that the full year financial saving will be approximately £350K.

Other Implications: e.g. Section 17 Community Safety, Health and Safety, Risk Management, Equalities Impact Assessment, etc.

None for the purposes of this report.

Recommendations & Reasons for recommended action:

1. It is recommended that Cabinet agrees to the reprovision of Whitleigh Residential Respite Home and the reinvestment into alternative respite services.

Alternative options considered and reasons for recommended action:

To maintain our residential homes without significant future investment will not meet Care Quality Commission (formerly CSCI) minimum standards. Providing alternative respite arrangements promotes choice and control for individuals.

Background papers:

Cabinet Paper 29th November 2005 (Ref: C 61 05/06) – “Residential Care: Proposals to Modernise Older Peoples’ Services 2005-2015”

Cabinet Paper 14th July 2009 – “Residential Care: Update on Modernisation of Older Peoples’ Services 2005-2015”

Sign off: comment must be sought from those whose area of responsibility may be affected by the decision, as follows (insert initials of Finance and Legal reps, and of HR, Corporate Property, IT and Strat. Proc. as appropriate):

Fin	JB (CoSF AC09 10 002)	Leg	RW 105 7	HR		Corp Prop	CJT /037 /151 009	IT		Strat Proc	
Originating SMT Member: CB											